



**Universal Care:
EMS COMMUNICATIONS NOTIFICATION
Operational Policy**

POLICY:

The EMS unit provider (MED, PFR, BLS) will notify the OEM EMS Communications Center on Channel 9 for:

- Code STEMI or Code Stroke Pre-Notifications (BEFAST+ and LVO+/-).
- Radio report for patient transport to an emergency department or hospital unit only.
 - Mandatory elements to include in your succinct radio report to EMSCOM:
 - MED unit number
 - Case number
 - Hospital destination and estimated time of arrival
 - Age
 - Gender
 - BP, pulse, respiratory rate,
 - Paramedic primary impression and key interventions
 - Isolation, Opioid, and Sepsis Alerts as appropriate
 - Key elements of a trauma report to enable the EMS Communication Center Command Duty Officer to determine the appropriate hospital trauma team notification.
 - Hospital resources that should be mobilized (security, respiratory, translator, etc.)
- Requests for On-Line Medical Control physician consultation.
- Potential mass casualty incidents:
 - When 3 or more EMS units are dispatched to a single incident or for a unique circumstance that may stress the EMS system's resources.
 - Identify your MED unit number and describe incident type, location, and approximate patient count and conditions.
 - Ensure Incident Command keeps EMSCOM apprised of overall patient numbers, conditions, transport destinations, and other updates.

In the event of a radio failure, call EMS Communications directly at 414.278.4343.